

# **WILDWOOD CITY FIRE DEPARTMENT 2020 ANNUAL REPORT**



**Ernest Troiano III  
Fire Chief**



Prepared by:  
Fire Chief Ernie Troiano III  
Deputy Fire Chief Daniel M. Dunn  
Fire Official William Cripps

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## **Executive Summary**

2020 was a year that nobody will soon forget. The challenges created by the COVID-19 global pandemic were some of the greatest ever faced. Yet, as the members of the Wildwood City Fire Department always do, we rose to this great challenge. Even though the pandemic limited many of our normal activities like training and public outreach events, our department persevered and became stronger for it. Although, 2020 had its many challenges we were very fortunate to still have many positives come out of the year. The year was yet another busy year for the Wildwood City Fire Department as we continue to make progress in the services provided, training of our members, equipment and funding opportunities available to our municipality for the year 2020. The department continues to look at providing the very best in Fire, Rescue and EMS services to our municipality while being fiscally responsible to the people we serve.

### **Services Provided**

Being able to provide a variety of specialized services, not customary to most fire departments, is what sets our department apart from others within our county.

The Wildwood City Fire Department continues to offer open water rescue responses during the “shoulder season” for our island community when the beach patrol is no longer in service. We also continue to support the A.L.E.R.T. (After-hours Lifeguard Emergency Response Team) in conjunction with the Wildwood Beach Patrol’s unit in the summer evening hours when the beaches are closed.

The Wildwood City Fire Department is the lead agency for the Cape May County - Regional Urban Search Team (R.U.S.T.). This team specializes in Structural Collapse Rescue, Confined Space Rescue, High-Angle Rope Rescue, Surface Ice and Water Rescue and Trench Rescue. In, 2020 several new members were brought onto the team. The team conducted a 40-hour Structural Collapse Operations Level 1 course for the new members. In addition, the team was trained in Machinery Rescue during a 16-hour course taught by Take the Door Training from New York. This class enhanced the capabilities of the team in responding to “man- in- machine” type incidents.



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## **Training**

The Officers and Firefighters of the Wildwood City Fire Department continuously further their education through officer development classes and tactical courses. Training and being prepared for the unknown is always at the forefront of our department. During the 2020 calendar year the department conducted several in-house training programs to maintain skills in various certification disciplines including but not limited to;

- Firefighter Survival Training
- Rapid Intervention Crew Operations
- Open Water Rescue

In addition to the classes held in-house members spent hundreds of hours participating in fire, rescue and emergency medical training throughout the year.

Captain Matthew Johnson participated in and graduated from the Certified Public Manager (C.P.M.) program administered through Rutgers University. The program is designed to develop public sector managers, administrators and supervisors into efficient, effective and ethical organizational leaders. This is a 252-hour classroom, plus a 50-hour work-related capstone project, course of which he completed in the Summer of 2020.



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## **Equipment and Funding Opportunities**

Through our Community Risk Assessments, the Wildwood City Fire Department continues to try and be well equipped and trained in order to provide the very best in emergency services for our residents and visitors. Being an urban city on an island with a tremendous tourist base in the busy summer season makes our municipality vulnerable.

The Wildwood City Fire Department has been very fortunate over the past several years to receive numerous grants that have helped us successfully fulfill our mission. These include two Federal Emergency Management (FEMA) Staffing for Adequate Fire & Emergency Response grants, Assistance to Firefighters Grants (AFG), United States Department of Agriculture (USDA) Economic Impact Initiative for Purchase of Fire Equipment grant, and the Lt. Joseph P. DiBernardo (Joey D) Foundation grant.

In 2020, the Wildwood City Fire Department applied for two Federal Emergency Management Agency (FEMA), Assistance to Firefighter Grants. Since 2001, the AFG grant program has helped firefighters and other first responders obtain critically needed resources necessary for protecting the public and emergency personnel from fire and related hazards. The Wildwood City Fire Department has been very fortunate over the years in being awarded several AFG grants. In 2020, we were extremely fortunate to be awarded both AFG grants that we applied for.

The first grant awarded was for \$102,436.19 which was for the purchase of four powered stretchers for each of our ambulances. These stretchers are the latest technology that directly increases the safety of both firefighters and the patients that they are caring for. The stretchers allow for a single firefighter to load the patient into the ambulance.





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The second grant awarded was the AFG Supplemental COVID-19 grant. This grant was for \$16,460.86, and enabled our department to purchase additional personal protective equipment (PPE) for our members to respond to the COVID-19 pandemic. With these grant funds we were able to purchase enhanced protective suits, respiratory protection, eyewear, and gloves for our personnel. Our department is very grateful to have been awarded these grants which saved our taxpayers nearly \$119,000.00.



Our Department continues to actively seek and aggressively pursue any available grant funding that saves money for our taxpayers while at the same time improving the overall health and safety of our members. This also results in our Department having the most technologically advanced equipment available which increases our efficiency and abilities to respond as an All-Hazards emergency response organization.

# Wildwood City Fire Department

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## **New Vehicle Deliveries**

During 2020 the Wildwood City Fire Department was very fortunate to place two new vehicles into service. The first vehicle, purchased by the City, is an ASAP Medstat All-Terrain Utility Vehicle (UTV). This unit will be utilized at the many special events that occur each year in the City of Wildwood, especially on our large beaches. The unit has an enclosed patient compartment to provide for patient care. The vehicle was purchased through Campbell Supply Company based in South Brunswick, NJ.



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The second vehicle that was delivered and placed in service in July was the new 2020 Ferrara Heavy Rescue apparatus, Rescue Co. 3. This vehicle was purchased by Cape May County for the Regional Urban Search and Rescue team and assigned to the Wildwood City Fire Department. This vehicle replaced our 1989 heavy rescue truck and greatly expands our response capabilities. This truck will not only serve the City of Wildwood, but all of Cape May County and beyond. The vehicle was sold by Firefighter One based in Sparta, NJ. Wildwood City Firefighters mounted all equipment and tools on the vehicle within 48 hours of delivery and the unit was placed in service.





# Wildwood City Fire Department

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## **Presidential Visit January 28, 2020**

By far, the largest event, to occur in 2020 was the Presidential visit by President Donald J. Trump on January 28<sup>th</sup>. A few weeks' prior, the Wildwood City Fire Department was notified that the President would be holding a campaign rally at the Wildwood Convention Center. More than 100,000 tickets were issued for the event. This type of event is a major undertaking for even the largest of Cities so it was all the more so for our small City. However, due to our Department's steadfast commitment to training and preparation combined with our experience with large event planning, we went to work immediately planning for the event. Our Department worked very closely with all of our local, county, state, and federal planning partners and response agencies to develop a comprehensive incident action plan. The personnel of the Wildwood City Fire Department along with our response partners, flawlessly executed the plan on the day of the event.



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The Wildwood City Fire Department handled a total of 64 EMS and fire incidents within the event area. There were no major incidents during the event and because of the collaboration and cooperation of all agencies involved, all attendees to the event were provided with a safe environment. This was only the second time in history that a sitting United States President visited the City of Wildwood and our members are grateful for the opportunity and experience. The department presented President Trump with a helmet to commemorate his visit to the City of Wildwood.





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## **Fire Department Mission Statement:**

The Wildwood City Fire Department is committed to prevent or minimize the loss of life, damage to the environment and loss of property from the adverse effects of fire, medical emergencies, natural disasters and hazardous conditions by providing the highest level of emergency services for our community since 1912.

## **Fire Department Vision Statement:**

- We will strive to be role models in the community and leaders in our profession
- We will be accountable to those we serve, each other and any fire service organization we interact with
- We are committed to providing the best public service through training, education and equipment to the best of our abilities
- We are committed to our mission, values and dedicated to our fire service profession

## **Fire Department Core Values:**

**Teamwork:** Working together to achieve common goals

**Integrity:** Committed to the highest standard of moral and ethical conduct

**Excellence:** Demanding the best from ourselves and others



## **Message from the Chief**

It is our departments' commitment to provide the highest level of professional services to the public by protecting lives, property and the environment. It is important for our stakeholders, both internally and externally, to understand this. The purpose of this report is to provide that insight and the accomplishments of the fire department during the past year and to highlight the many services and activities that support our community.

2020 was a year for the ages for the Wildwood City Fire Department. The year started off on a great note as the City hosted a Presidential Rally, which provided a great opportunity for the department to grow and showcase our capabilities. Shortly thereafter, the department was met with the global pandemic known as COVID-19 which became coupled with civil unrest that riddled our great country. Like countless other areas of the country, Wildwood felt the effects of COVID-19 as all special events were canceled and many local businesses were either restricted or shut down.

Responding to emergencies is our core mission and despite the lack of events and crippling effect on our local economy, the Wildwood City Fire Department responded to the second largest number of calls in our department's history. In the calendar year 2020, the Wildwood City Fire Department responded to 4,025 emergency calls for service. Emergency Medical Service (EMS) calls accounted for 2,303 of those responses. Fire type calls accounted for 1,722 of the emergencies handled. Customer service is our number one goal, and no matter the interaction, all of our members strive to give the best service possible.

Through our aggressive campaign toward grant funding and other funding opportunities, our department continues to progress. We would not be able to continue to provide the services we do without the commitment and support of our governing body and our community. I would like to thank the community for their support and also the support we received from the City of Wildwood's Mayor Peter Byron, Commissioner Krista Fitzsimons, and especially our Commissioner of Public Safety, Steve Mikulski.

The Wildwood City Fire Department continues to be a service driven recognized leader in providing emergency services with our resources and a healthy, highly trained and motivated workforce. However, understanding that there is more to the fire service than responding to emergencies, the department continues to remain heavily engaged in the community and has developed a strong working relationship with our school district to help guide and prepare our youth under the concept that failure is not an option! As we look forward, our aim is to continue growing and exceed your expectations.

I am honored to present the 2020 annual report which showcases our dedication and commitment to the citizens of the City of Wildwood as well as our visitors and neighbors. We welcome your concerns and feedback and ask that you please contact us whenever you may have an issue, questions or a concern.

Yours in service,

A handwritten signature in blue ink, likely of the Chief, Steve Mikulski.

## 2020 Personnel Milestones



**Hires:** One new Career Firefighter was hired on May 16, 2020. Firefighter Kevin Kelly was hired and filled a vacant firefighter position created as a result of the retirement of Chief Daniel Speigel at the end of 2019.

**Promotions:** Deputy Fire Chief Ernest Troiano III and Captain Daniel Dunn were promoted to the positions of Fire Chief and Deputy Fire Chief respectively on April 22, 2020. Chief Troiano and Deputy Chief Dunn had been acting in those capacities since January 1, 2020. Chief Troiano is the 12<sup>th</sup> Fire Chief in the City of Wildwood Fire Department's history. Firefighter Robert Feltwell was promoted to Fire Captain on May 16, 2020. He had been acting in that capacity since January 1<sup>st</sup> as well.



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**Probationary Period Completed:** On July 1, 2020 Probationary Firefighters Jake Spiegel and Chad Alvarado completed their one-year probationary period. They were subsequently presented with their black helmet frontals. We wish them the best for a long, healthy, and prosperous career with the WFD.

## **Administration:**

### **Fire Chief**

Ernie Troiano III

### **Deputy Fire Chief**

Daniel Dunn

### **Secretary**

Mary Peer

## **Fire Prevention Bureau:**

### **Fire Official**

William Cripps

### **Fire Inspector**

Mark Allen

### **Secretary**

Kelly Sweger

### **Part-time Fire Inspectors**

Sean McDevitt

## **Operations:**

### **A Platoon**

Captain Robert Feltwell  
Firefighter Dave Bannon  
Firefighter Tina Sacco  
Firefighter Brendan Phillips  
Firefighter Chad Alvarado

### **C Platoon**

Captain James Grauel  
Firefighter Adam Feltwell  
Firefighter Darrick Kobierowski  
Firefighter John Sharp  
Firefighter Jake Spiegel

### **B Platoon**

Captain Matt Johnson  
Firefighter Ryan Troiano  
Firefighter Nick Palmer  
Firefighter Rayquan Walker  
Firefighter John Snyder

### **D Platoon**

Captain Aldo Sacco  
Firefighter Gerry Vessels  
Firefighter Rich Harron  
Firefighter Dave Spiegel  
Probationary FF Kevin Kelly



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## **Part-time Firefighters**

Josiah Caprine  
Jeremy Embs  
Will Gaskill  
Hunter John  
Francis McClain

Ray Conover  
Curtis Fagan  
Mark Gose  
Adam Layden  
Michael Pardy

Dale Eggert  
James Gameron  
Jesse Harris  
Steve Lyons  
John Springer

## **Volunteer Duty Crew Firefighters:**

Mike Johnson  
Herbert Porter  
Mike Wiel  
Jackson Longnecker

Rick Mascio  
Julio Rivera  
Aaron Carter  
Robert LaPorta

Cornelius Maxwell  
Mike Brown III  
Tom Hurden

## **In Memorium:**

During 2020 our Department lost several retired and life members of the Department. Though gone they are not forgotten and we honor them for their service to the community:

- Chief John D'Amico- Wildwood Fire Co. # 1
- Captain Mark J. Gose- Municipal Division
- Firefighter Edward Cramer- Wildwood Fire Co. # 1
- Lieutenant Howard Neill- Wildwood Fire Co. #1
- Firefighter William Gannon- Wildwood Fire Co. # 1
- Firefighter Stanley Osmundsen- Municipal Division



Chief John D'Amico



Captain Mark Gose



FF Stanley Osmundsen

## **About Us**

The City of Wildwood is a 1.3 square mile seashore resort City that is a popular summer tourist destination for hundreds of thousands of visitors each year. As of the 2010 census the City has a population of 5,325 which can swell to 250,000 or more during the peak summer season. The City is famous for its large boardwalk with numerous shops, restaurants, amusement piers and waterparks and for being home to the World's largest, finest, and safest bathing beach. The City is home to many hotels/motels, apartment/rooming houses, bed and breakfasts, restaurants, bars/nightclubs, as well as many condos and single family residences.

The City of Wildwood has a combination-type Fire Department consisting of a career division and a volunteer division. The Department is led by the Career Fire Chief who has overall responsibility for the administration of the Department. In addition to the Fire Chief there is a Deputy Fire Chief, who along with the Fire Chief, handles administrative and operational duties. The career division consists of 4 platoons with a Captain and 4 firefighters assigned to each platoon. In addition, the career division is supplemented by a volunteer duty-crew member and also part-time seasonal staff to increase staffing levels during the busy summer season. The Fire Prevention Bureau is headed by the Fire Official and has one full-time and two part-time fire inspectors assigned. The Volunteer Division consists of the Holly Beach Fire Company # 1 and the Wildwood Fire Company # 1. The Volunteer Battalion Chief is the highest ranking volunteer officer responsible for both companies. The City of Wildwood Fire Department is an all-hazards response organization providing fire suppression, emergency medical services (Basic-Life Support Transport), technical/heavy rescue (high-angle rope rescue, confined space rescue, vehicle extrication, open water rescue, surface ice rescue, hazardous material and trench rescue response), fire prevention, code enforcement and emergency management services.

The City of Wildwood Fire Department protects the municipality with 1-Squad Company, 1-Quint Company, 1-Rescue Company and 1-Engine Company, 4 BLS Ambulances and several support vehicles including a water rescue/utility vehicle for the beach and several 5 ton high-water vehicles. In 2020 the City of Wildwood responded to over 4,000 emergency incidents.

The City of Wildwood Fire Department is proud to have an ISO Class 3 designation and we continuously strive to better that classification.

## **Facilities and Apparatus**

The City of Wildwood Fire Department maintains facilities and apparatus to ensure timely and efficient responses to emergencies. The department has three stations that cover responses for the city although Station's 3-1 and 3-2 are currently not operating for fire responses.

### **Fire Stations:**

#### **Fire Headquarters – 4400 New Jersey Avenue**

Headquarters is located within the City Hall building, between City Hall and the Police Department. The offices of the Fire Chief, Deputy Fire Chief and the Fire Prevention Bureau are all located on the second floor of Headquarters. Administrative staff for the Fire Chief's Office and the Fire Prevention Bureau are located here as well. The City's Emergency Operations Center (EOC) is also located at Fire Headquarters.

The Career Division firefighters are located in Headquarters on the first floor. The on-duty platoon handles all emergencies called into the City of Wildwood Fire Department with the following apparatus being assigned to Headquarters:

2017 – 2000 GPM Pierce Squad (first due apparatus)  
2014 – 2000 GPM E-One Quint  
2020 – Ferrera Heavy Rescue  
2007 – Dodge Ram 2500 (beach response apparatus)  
Two – BLS Transport Ambulances (first due)  
2020 – Medstat ASAP UTV (special event EMS unit)

#### **Station 3-1 – 4310 Washington Avenue (Holly Beach)**

Station 3-1 is located directly across from Fire Headquarters and houses the volunteer division of the department. Although we currently do not utilize this building for fire responses it still houses reserve equipment. The company members of this station still hold their monthly meetings and maintains the charter of the company which was organized in 1884. The station currently houses the following apparatus:

2002 – Chevy utility vehicle (Fire Police)  
2010 – Army cargo 5-ton vehicle (flood responses-fire suppression)  
2009 – Army cargo 5-ton vehicle (flood responses-fire suppression)  
2010 – Army cargo 5-ton vehicle (flood responses-evacuations)  
Two – BLS Transport Ambulance (reserve/special events)

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## Station 3-2 – 111 East Pine Avenue (Pine Avenue)

Station 3-2 is located in the northern-end of the city and houses the volunteer division of the department. Although we currently do not utilize this building for fire responses it still houses reserve equipment. The company members of this station still hold their monthly meetings and maintains the charter of the company which was organized in 1896. The station currently houses the following apparatus:

1996 – 1500 GPM Pierce Engine (reserve)

2007 – ATV Bobcat (special event unit)



Quint Company 3



Rescue Company 3



Squad Company 3



Engine Company 3



## **Operations**

The fire department operations division is managed by Deputy Fire Chief Daniel Dunn. Operations is the largest division of the fire department. Operations personnel respond to all requests for service.

In addition, personnel also continually conduct mandatory training requirements, assist in public education, conduct fire prevention inspections supporting the inspection bureau and maintain the fire stations and apparatus.

The ability to improve our service is generated through many ideas and initiatives that originate from the operational members. Their values, energy, commitment and compassion drive many of the departments' functions, programs and activities throughout the year. The operations personnel are faced daily with accomplishing our mission to provide extraordinary service to the community.

### **OPERATIONS HIGHLIGHTS**

- RESPONDED TO 4,025 CALLS FOR SERVICE
- 20 CAREER PERSONNEL ACROSS 4 PLATOONS
- 2303 – EMERGENCY MEDICAL INCIDENTS
- 1722 – SQUAD/ENGINE COMPANY RESPONSES



## **2020 Fire Responses**

### **1 Fire**

100, Fire, Other	3
111 Building fire	18
113 Cooking fire, confined to container	23
117 Commercial Compactor fire, confined to	1
118 Trash or rubbish fire, contained	1
131 Passenger vehicle fire	1
142 Brush or brush-and-grass mixture fire	2
142M Mulch Fire	6
151 Outside rubbish, trash or waste fire	12
153 Construction or demolition landfill fire	1
154 Dumpster or other outside trash receptacle fire	4
160 Special outside fire, Other	3
162 Outside equipment fire	<u>2</u>
	<b>77</b>

### **2 Overpressure Rupture, Explosion, Overheat (no fire)**

200 Overpressure rupture, explosion, overheat	1
251 Excessive heat, scorch burns with no ignition	<u>1</u>
	<b>2</b>

### **3 Rescue & Emergency Medical Service Incident**

300 Rescue, EMS Incident, other	2
311 Medical assist, assist EMS crew	550
320 Emergency medical service, other	1
321 EMS call, excluding vehicle accident with injury	47
322 Motor vehicle accident with injuries	14
323 Motor vehicle/pedestrian accident (MV Ped)	1
324 Motor Vehicle Accident with no injuries	13
350 Extrication, rescue, Other	1
342 Search for person in water	5
352 Extrication of victim(s) from vehicle	1
353 Removal of victim(s) from stalled elevator	9
360 Water & ice-related rescue, other	1
361 Swimming/recreational water areas rescue	4
363 Swift water rescue	12
364 Surf rescue	8
372 Trapped by power lines	1
381 Rescue or EMS standby	<u>1</u>
	<b>670</b>

### **4 Hazardous Condition (No Fire)**

400 Hazardous condition, other	22
411 Gasoline or other flammable liquid spill	7
412 Gas leak (natural gas or LPG)	57
413 Oil or other combustible liquid spill	6
421 Chemical hazard (no spill or leak)	1
422 Chemical spill or leak	1
424 Carbon monoxide incident	9
440 Electrical wiring/equipment problem, other	19
441 Heat from short circuit (wiring)	2
444 Power line down	73
445 Arcing, shorted electrical equipment	28
460 Accident, potential accident, Other	1
461 Building or structure weakened or collapsed	14

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462 Aircraft standby	8
463 Vehicle accident, general cleanup	13
471 Explosive, bomb removal	<u>1</u>
	<b>263</b>
<b>5 Service Call</b>	
511 Lock-out	11
522 Water or steam leak	5
531 Smoke or odor removal	4
542 Animal rescue	3
550 Public service assistance, other	16
551 Assist police or other governmental agency	22
552 Police matter	1
553 Public service	45
554 Assist invalid	49
555 Defective elevator, no occupants	5
561 Unauthorized burning	6
571 Cover assignment, standby, moveup	<u>1</u>
	<b>168</b>
<b>6 Good Intent Call</b>	
600 Good intent call, other	42
611 Dispatched & cancelled enroute	95
622 No incident found on arrival at dispatch	15
631 Authorized controlled burning	1
651 Smoke scare, odor of smoke	8
652 Steam, vapor, fog or dust thought to be smoke	1
	<u>1</u>
671 HazMat release investigation w/no HazMat	<u>4</u>
	<b>166</b>
<b>7 False Alarm &amp; False Call</b>	
700 False alarm or false call, other	13
713 Telephone, malicious false alarm	1
714 Central station, malicious false alarm	3
715 Local alarm system, malicious false alarm	1
730 System malfunction, other	2
731 Sprinkler activation due to malfunction	2
733 Smoke detector activation due to malfunction	40
735 Alarm system sounded due to malfunction	52
736 CO detector activation due to malfunction	2
740 Unintentional transmission of alarm, other	13
741 Sprinkler activation, no fire - unintentional	1
742 Extinguishing system activation	1
743 Smoke detector activation, no fire - unintentional	35
744 Detector activation, no fire - unintentional	19
745 Alarm system activation, no fire - unintentional	146
746 Carbon monoxide detector activation, no CO	<u>10</u>
	<b>341</b>
<b>8 Severe Weather &amp; Natural Disaster</b>	
813 Wind storm, tornado/hurricane assessment	<u>32</u>
	<b>32</b>
<b>9 Special Incident Type</b>	
911 Citizen complaint	<u>3</u>
	<b>3</b>

**2020 Total NFIRS Incidents: 1722**

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311 E. 16<sup>th</sup> Ave. 2/2/20



4701 Pacific Ave. 5/18/20



3400 Boardwalk 6/3/20



223 W. Buttercup Rd. 7/6/20



416 W. Cedar Ave. 8/24/20



305 W. Burk Ave. 12/6/20

## **2020 EMS Responses**

General/Other-Other not listed specify in narrative	382
Alcohol /Drug/Toxin - Abuse of Alcohol - Intoxication	136
General/Other - *Weakness	99
Pain- Extremity (Non-traumatic)	71
Alcohol /Drug/Toxin - Abuse of Narcotic (i.e. Heroin)	61
Behavioral - Anxiety	61
Pain- Abdominal Pain Generalized	58
Injury/Trauma- Head without L.O.C.	55
General/Other- *Syncope- Syncopal Episode (or Near)	54
CV- Chest Pain- *Presumed Cardiac	52
Injury/Trauma- Face	45
Pain- Chest (presumed non-cardiac)	43
Pain – Not Elsewhere Mentioned Sudden Onset)	43
General/Other- Other Unspecified	41
Neuro- Seizure	41
GI/GU- *Nausea (With Vomiting)	40
General/Other- *Dizziness	37
General/Other- Other disorder, specify in narrative	36
Pain- Back (Non-traumatic)	35
Injury/Trauma- Wrist, Hand, or Fingers	34
Respiratory- Acute Onset Distress	32
Respiratory- Not Otherwise Listed	32
Neuro- Unconscious	30
Neuro - Altered Mental Status	29
Behavioral- Suicidal/Homicidal Ideation	28
Injury/Trauma- Lower leg	28
Pain- Abdominal Pain Acute Onset	25
Neuro- Headache	21
GI/GU- *Nausea (Without Vomiting)	18
Behavioral- Mental Disorder Not Otherwise Listed	17
General/Other- *Malaise	17
General/Other- Bleeding or Hematoma Post Procedure/Medical Device	16
Behavioral- Strange Behavior	15
General/Other- *Fever	15
Injury/Trauma- Ankle	15
Injury/Trauma- Shoulder or Upper Arm	15
COVID-19 (Confirmed Positive)	14
CV- Hypertension	14
General/Other- *Allergic Reaction	14
Pain- Acute pain due to trauma	14
Respiratory- COPD Exacerbation	14
Alcohol/Drug/Toxin- stimulant abuse	13
Alcohol/Drug/Toxin- Abuse of Alcohol- Withdrawal	13
General/Other- Dehydration	13
Alcohol/Drug/Toxin- Poisoning Unspecified	12



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Endocrine - Hypoglycemia - Diabetic	12
Injury/Trauma- Not Otherwise Listed	12
Behavioral- Depression	11
Neuro- Stroke/CVA	11
Pain- Chronic	11
Respiratory- Asthma Exacerbation	11
Infectious- *Influenza (Flu Like Symptoms)	10
Injury/Trauma- Hip	10
Injury/Trauma - Foot	9
Not Applicable	9
General/Other- Death- DOA	8
GI/GU- GI Problem Not Otherwise Listed	8
Injury/Trauma- Elbow	8
Injury/Trauma- Eye and/or Orbit	8
Injury/Trauma- Head with L.O.C.	8
Injury/Trauma- Lower Back	8
Pain- Flank, Kidney stone suspected	8
Behavioral- Hallucination- Visual	7
Infectious- *Common Cold/cough	7
Injury/Trauma- Neck	7
Injury/Trauma- Nose	7
Alcohol/Drug/Toxic- Abuse of Sedative, Hypnotic or Anxiolytic	6
Behavioral- Uncooperative/unwanted assessment	6
CV - *Hypotension	6
Endocrine- Hyperglycemia- Diabetic	6
Environment- Heat Exhaustion	6
Injury/Trauma- Thigh (upper leg)	6
Pain- Neck (Non-traumatic)	6
Alcohol/Drug/Toxin – Abuse of Hallucinogen	5
Alcohol/Drug/Toxin – Abuse of Psychoactive Substance	5
Behavioral – Suicide Attempt	5
CV- *Cardiac Arrest	5
CV- Chest Pain- Angina	5
Injury/Trauma- Forearm	5
Pain- Pelvic or Perineal Pain	5
Respiratory – Foreign Body Airway	5
Respiratory- Hyperventilation	5
Alcohol/Drug/Toxin- Toxic Exposure (Intentional)	4
Behavioral- Hallucination- Auditory	4
GI/GU - *GI Bleed - Hematemesis (Vomiting Blood)	4
OB/GYN - Contractions	4
CV – Cardiac Arrhythmia/Dysrhythmia	3
CV – Chest Pain- Myocardial Infarction (Non-STEMI)	3
CV – Congestive Heart Failure (CHF)	3
General/Other – Sickle Cell Anemia/Crisis	3
GI/GU - *GERD (Reflux)	3
GI/GU - *GI Bleed- Melena (Bloody Stool)	3
Infectious - *Pneumonia	3



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Injury/Trauma - Genitalia	3
Muscle spasm of back	3
Behavioral- Violent	2
Burn- First Degree	2
Burn- Second Degree	2
EENT – Eye Pain (Non-traumatic)	2
EENT – Foreign Body to Eye	2
General/Other - Cancer	2
General/Other – Dental/Tooth Pain	2
GI/GU - Diarrhea	2
Neuro – Headache - Migraine	2
Neuro – Neuro Problem Not Otherwise Listed	2
Newborn Care – Respiratory Distress	2
OB/GYN – Vaginal Bleeding	2
Pain –Fracture of ankle Suspected	2
Pain – Fracture of hip Suspected	2
Pain – Fracture of tibia/fibula Suspected	2
Alcohol /Drug/Toxin – Toxic Exposure (Accidental)	1
Behavioral - Hallucination - Auditory (R44.0)	1
Burn – Electrocution	1
EENT – Foreign body of nose	1
Environment – Effects of Air or Water Pressure	1
Environment - Hypothermia	1
EENT – Epistaxis (Non-traumatic)	1
General/Other – Congenital Deformity	1
General/Other – Mobility - Reduced	1
GI/GU – Bowel Obstruction	1
Infectious – Disease Unspecified	1
Injury/Trauma - Ear	1
Injury/Trauma – Subdural Hemorrhage from Trauma	1
Injury/Trauma - Thorax	1
Neuro – TIA (transient ischemic attack)	1
Not recorded	1
OB/GYN –OB Complaint Not Otherwise Listed	1
OB/GYN – Preterm Labor Without Delivery	1
OB/GYN – Spontaneous Abortion (Miscarriage)	1
Pain – Chronic pain due to trauma	1
Pain – Fracture of femur suspected	1
Pain – Fracture of foot suspected	1
Pain – Fracture of hand suspected	1
Pain – Fracture of rib (s), left side suspected	1
Pain- Fracture of rib (s), right side suspected	1
Respiratory – Arrest/apnea	1
Respiratory – Bronchospasm Acute Onset	1
Respiratory- Smoke Inhalation	1

**2020 Total EMS Incidents:**

**2303**

## **Fire Prevention Bureau**



The Bureau of Fire Prevention is headed by Fire Official William Cripps. Firefighter Mark Allen is detailed to the bureau as a Fire Inspector. During the busy summer season 2 part-time Fire Inspectors are hired to assist with the inspection work load. The personnel of the Bureau focus on all aspects of life safety. Their primary objective is to reduce preventable deaths, injuries and property loss through public education programs, fire inspections of all commercial and non-owner occupied occupancies and through enforcement of the New Jersey Uniform Fire Code. The office also oversees NJ State Housing Inspections.

The Bureau educates building owners and tenants while conducting fire safety inspections. This helps to gain voluntary compliance, as well as limit the number of repeat violations in the future. The fire inspectors conduct annual fire safety inspections of existing commercial properties each year which may result in follow-up inspections to ensure compliance.



## **Fire Inspection Bureau activities for 2020**

### **Life Hazard Uses**

Periodic Inspections:	249
Re-Inspections:	153
Complaints:	6
Follow-ups:	9
Others:	40
Violations:	99
Certificates Issued:	239

### **Non-Life Hazard Uses**

Periodic Inspections:	3553
Re-Inspections:	1989
Complaints:	11
Follow-ups:	19
Others:	794
Violations:	843
Certificates Issued:	3550

**Total Inspections: 6217**

## **Training & Education**

The Wildwood City Fire Department continues to maintain a high level of commitment and dedication to training. The city presents a unique geographic make-up with a number of high community risks to include high-rise buildings, confined spaces, amusement rides and open bodies of water. Over the years, the fire service has evolved into an “all hazards” approach agency with the Wildwood City Fire Department being no exception. Firefighters are the initial responders to all water related emergencies to include, but not limited to, the bay, the beach during periods that the Lifeguards are off-duty, tidal flooding and natural disasters.

Since the Wildwood City Fire Department embraces the “all hazards” approach our firefighters are highly trained to not only respond to the community’s needs but to mitigate the hazards that are present. Members of the department spent well over 3,500 hours in over 100 topics in education in 2020. Due to the COVID-19 pandemic, many of our normal training courses and classes that our members attend each year were cancelled. Many of the training courses were offered virtually which our members took advantage of. Our members adapted and overcame to ensure that our training and education didn’t miss a beat throughout the year.

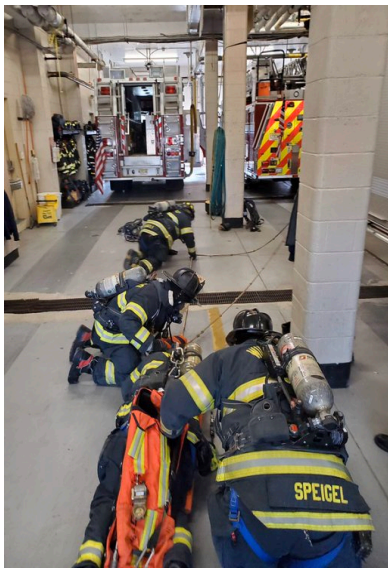
### **Training Courses Completed 2020:**

NJ Division of Fire Safety – Instructor Level I  
NJ Division of Fire Safety- Drill Ground Instructor  
Self-Contained Breathing Apparatus (SCBA)  
Structural Collapse Rescue Operations Level 1  
International Association of Arson Investigators Annual Training Conference  
Rapid Intervention Crew Awareness and Operations  
Open-water Rescue Operations  
Rescue Company Operations  
Machinery Rescue Operations  
Vehicle Extrication  
Engine Company Operations  
Truck Company Operations  
Fire Behavior, Dynamics, and the Effect of Ventilation  
Elevator Emergencies  
Firehouse Expo Direct  
Apparatus Driver Training  
Fire Inspector  
Fire Official  
Fire Officer II



# Wildwood City Fire Department

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## **Special Units**

### **Cape May County Regional Urban Search Team (R.U.S.T.)**

The Regional Urban Search Team is a highly-specialized team of fire department members trained in structural collapse rescue, confined space rescue, high-angle rope rescue, surface ice/water rescue and trench rescue. The team is a county asset that responds to any such emergencies in Cape May County. The team also responds mutual aid to other Southern New Jersey counties as requested. In 2020 the team brought on several new members. The team conducted an in-house 40-hour Structural Collapse Operations Level 1 course for these new members in October at the Cape May County Fire Academy. This training prepares team members to respond to various types of structural collapse type incidents. The training is intensive and demanding in order to simulate realistic structural collapse incidents.





# Wildwood City Fire Department

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In November the team received a two-day, 16-hour Machinery Rescue Operations course conducted by New York based training company, 'Take the Door Training, LLC'. This training equipped team members with hands-on training and experience to handle a variety of "man-in-machine" type incidents. From snow blowers and augers to conveyor belts and large industrial machines, team members honed their skills to be prepared to effectively mitigate these types of incidents. The members must maintain a high level of proficiency in all technical aspects for these low frequency/high risk events.



# Wildwood City Fire Department

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# Wildwood City Fire Department

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On August 4, 2020, when Tropical Storm Isais struck the area with strong tropical storm force winds, a tornado touched down in the Marmora section of Upper Township. The Cape May County R.U.S.T. team was deployed to assist with searching several structures that were damaged as a result of the tornado. After clearing from Upper Township, Rescue Co. 3 then responded to assist in the Villas section of Lower Township with several structural damage assessments.



## **Special Units - continued**

### **Honor Guard**

In 2020 the Honor Guard was limited in our activities due to the COVID-19 pandemic. However, we were privileged to be able to present the colors during the following:

- At a Philadelphia Flyers game in January.
- During the Veteran's Sunrise Flag Service in honor of Benjamin Alan Brunner, U.S. Navy who was killed in action and his Gold Star mother, Lisa, in July.
- During the Veteran's Sunrise Flag Service in honor of Hugh David Lynch Sr., U.S. Air Force who was the father of Honorary WFD Firefighter John Lynch, founder of the Lunch with Lynch Foundation, in August.
- During the Annual Wildwood 9/11 Memorial Service held at Byrne Plaza.





## **Special Units - continued**

### **Awards Committee**

As with many of our other normal events and activities, our Annual Medal Day ceremony had to be postponed for 2020. The Department looks forward to holding Medal Day in 2021 to honor and recognize our personnel for their achievements for 2019 and 2020. “Medal Day” is a tradition in the fire service where a department honors the men and women for their exceptional actions during the course of their normal duties. These events range from community involvement and administrative recognition to Lifesaving awards and Citations for Bravery.

## **Office of Emergency Management**



Deputy Fire Chief Daniel Dunn heads the Office of Emergency Management (O.E.M.) for the City of Wildwood. The mission of the Emergency Management Division is to develop plans and procedures that provide effective responses to all threats facing the City of Wildwood. By developing and exercising the all-hazards plans we strive to minimize the impacts of an emergency or disaster on our citizens, visitors, property, the environment and the City of Wildwood.

The Emergency Management Division works closely with public and private sector partners to ensure we are able to coordinate during an emergency or disaster. This coordination requires planning and close relationships with local, county, state and federal partners.

During 2020 the Wildwood City Office of Emergency Management completed a full update of the City’s Emergency Operations Plan. Constant review and updating of this plan allows the City to be ready in the event of a disaster or emergency that requires the implementation and activation of various emergency support functions. The updated plan was submitted to the Cape May County OEM and State of New Jersey OEM for approval.

Also, in 2020, the Office of Emergency Management participated in the Mitigating Hazards Through Land Use Solutions (MHLUS) Workshop. The workshop provides targeted technical assistance to communities that are planning to update local land use regulations to mitigate their risk of flooding. The workshop is available to communities that partner with the New Jersey Office of Planning Advocacy. The workshop is also supported by the Federal Emergency Management Agency (FEMA) and the New Jersey Department of Environmental Preservation.

# Wildwood City Fire Department

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Participating communities will implement or adopt their identified land use solution to mitigate flood risk within 1 year of attending the workshop.

Another major undertaking in 2020 was the 5-year update to the City of Wildwood's Hazard Mitigation Plan (HMP). The plan identifies mitigation strategies that the City plans to utilize or develop to mitigate the effects of various natural and manmade hazards. The City's OEM worked closely with the Cape May County OEM and Tetra Tech who was contracted to assist in the plan update process. The draft plan was finalized by the end of 2020 and we anticipate formal municipal adoption of the plan in the first quarter of 2021.



The Office of Emergency Management administers the CodeRed community notification program. This program enables residents and visitors to sign up to receive a phone call or text message in the event of an emergency or natural disaster such as hurricanes, flooding, snow storms or nor'easters. In 2020, the OEM had to send out 6 emergency notifications for 5 significant weather events that included coastal tidal flooding and storms.

There were 3 significant weather events that caused damage throughout the City in 2020. The first was a significant wind storm that struck on April 13<sup>th</sup>. The strong winds caused significant property damage throughout the City, including major damage to the Boardwalk between Rio Grande and Burk Avenues. This event result in approximately 68 fire incidents handled by the WFD.

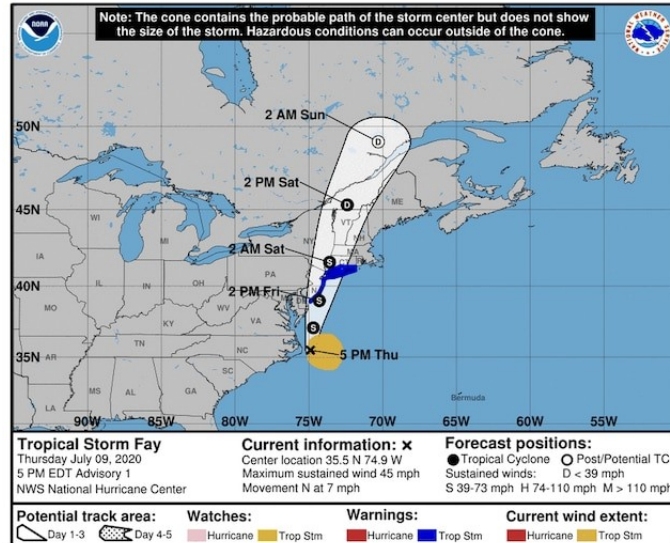




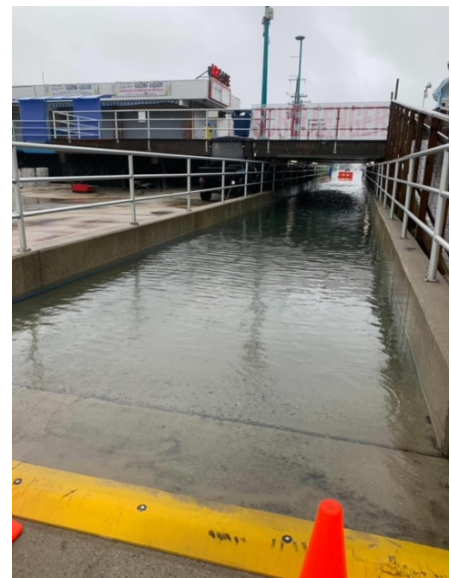
Damage to Boardwalk as a result of wind storm April 13, 2020

# Wildwood City Fire Department

The next event was Tropical Storm Fay that affected the area on July 10<sup>th</sup>. This storm brought flooding and strong winds to the island, again resulting in property damage throughout the City. The WFD responded to approximately 34 fire incidents during this event.



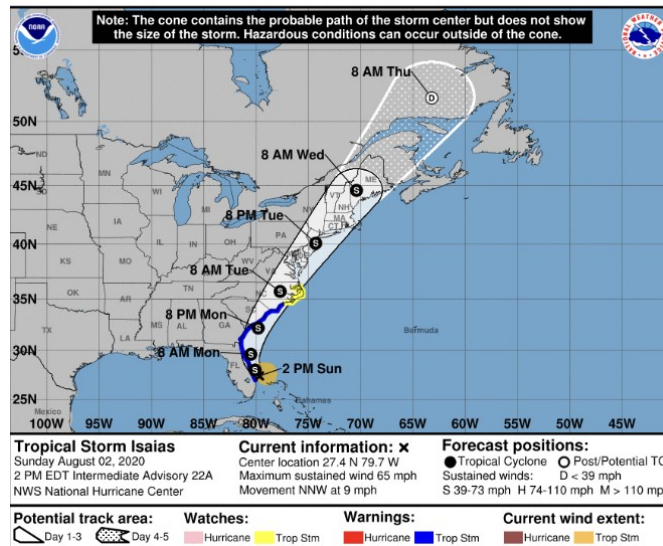
Flooding at Hand and Pacific 7/10/20



Flooding at Schellenger Ave. and the Boardwalk 7/10/20

# Wildwood City Fire Department

The final event that struck the City was Tropical Storm Isaias that affected the area on August 4<sup>th</sup> and 5<sup>th</sup>. This storm brought very strong tropical storm force winds that caused significant property damage throughout the City. The WFD responded to approximately 51 fire incidents during this storm.



Roof damage Glenwood and Boardwalk



Tree Down Bennett Ave.



## Wildwood City Fire Department

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With much of the city being low-lying areas, any time there is the possibility for flooding this system allows city officials to immediately contact those who have signed up for the notifications to be briefed on the latest projections of approaching storms.

Residents are encouraged to sign up for this notification by visiting the City of Wildwood's website under Departments, Public Safety, Emergency Management or by typing the link below into your browser:

<https://public.coderedweb.com/cne/en-US/5A633ADA497E>





## **Community Relations and Outreach**

The Wildwood City Fire Department has always been very active within the community with our members belonging to many community and civic organizations promoting the betterment of the city.

We also continuously research and implement new initiatives delivering important fire and life safety messages through various outlets to the citizens, visitors and our business community.

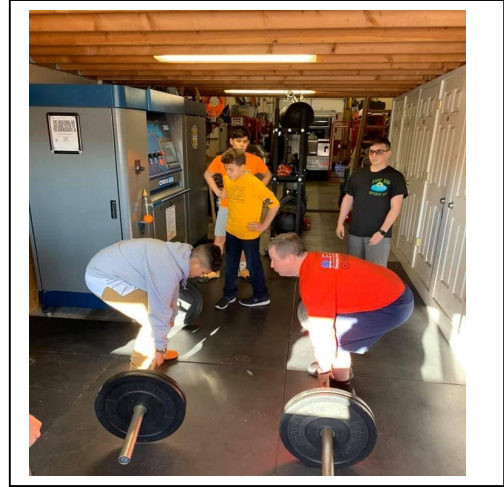
In 2020, despite the many restrictions and limitations with the COVID-19 pandemic, our Department maintained our strong community presence. Although we were unable to hold our annual summer cadet firefighter program, we look forward to the possibility of holding it again in 2021. Some of the activities we conducted during 2020 include the Annual Special Olympics of New Jersey Polar Bear Plunge in January. WFD members volunteer their off-duty time to provide water rescue standby, EMS standby, as well as those members and their families who participate in the plunge.



# Wildwood City Fire Department

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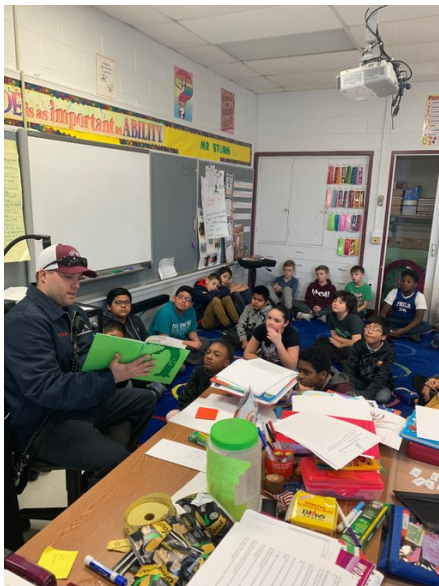
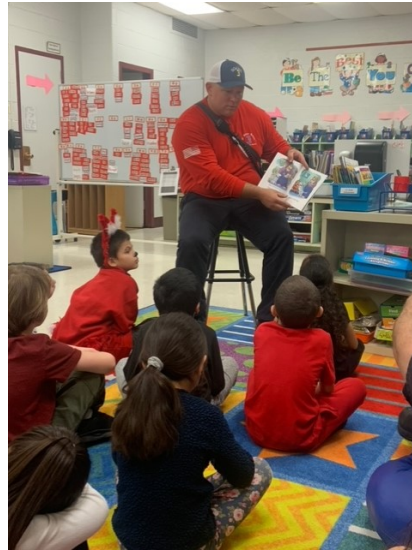
In the beginning of 2020, Capt. Grauel, who serves as the Department's Health and Wellness officer, and a certified peer fitness trainer, implemented an after-school physical fitness program for Wildwood Middle School students as part of our Adopt-A-School program. The program was off to a great start but was unfortunately cut short due to the pandemic. We look forward to be able to reinstitute the program in the future.



# Wildwood City Fire Department

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Prior to the pandemic, the members of the WFD also continued our other Adpot-A-School program activities. One of the annual events that we always participate in is the “Read Across America” event. During this week long event our members read books to the students in Glenwood Ave. Elementary school and promote reading among the children.





# Wildwood City Fire Department

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The COVID-19 pandemic definitely fostered the neighbor helping neighbor concept. Many of our local businesses and residents donated food to our personnel during their shifts. This generosity was greatly appreciated and meant a lot to our firefighters. As everyone knows, our Department takes immense pride being an integral part of the community. As such, our members return that generosity whenever the opportunity arises. During 2020, this included supporting our local businesses with our business regularly. In addition, our members chipped in in various ways. As examples, members of A Platoon went food shopping and donated the items to our local food bank, the Lazarus House. Members of C Platoon and their families cooked an entire Easter turkey dinner with all of the fixings for the entire staff working on the frontlines at the Cape Regional Medical Center Emergency Department.





# Wildwood City Fire Department

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WFD members also, as always, supported many of our local charities throughout the year including the Lunch with Lynch Foundation and the Step Back Foundation. Both of these organizations support our local school students and youth athletes.



WFD members and their families at the Step Back Foundation 5K Beach Run, August 8, 2020.

# Wildwood City Fire Department

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September 11<sup>th</sup> is always remembered by the members of the fire department with the effect it had on our country and the fire service as a whole. In addition to working with the Business Improvement District (B.I.D) in 2020 to host the 4th Annual September 11<sup>th</sup> memorial service at the Byrne Plaza, Captain James Grauel coordinated the 4th annual Wildwood September 11<sup>th</sup> Memorial Stair Climb. Each participant pays tribute to a FDNY firefighter by climbing or walking the equivalent of the 110 stories of the World Trade Center. The stair climb was held at Sandman Towers for the previous three years. However, once again, due to the pandemic we had to adapt and overcome. The stair climb was held virtually with climbers being able to climb at various locations. Many of the WFD members completed the event on the bleachers at Maxwell Field. The event this year raised money for the Tunnel to Towers Foundation. This foundation, created in memory of FDNY Firefighter Stephen Siller who was killed in the line of duty on 9/11/01, supports the families of fallen first responders and veterans, as well as those catastrophically injured in the line of duty. This year's Wildwood Fire Department 4<sup>th</sup> Annual Memorial Stair Climb raised \$5,000.00 for the foundation.





# Wildwood City Fire Department

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Again, although a little different in 2020, the WFD held our annual Santa Claus visit to our local schools. Members also assisted with the Lynch Who Stole Christmas from the Grynych Toy Drive and delivered toys to local families in need on Christmas Eve. No matter the current situation in the world, our residents can always rely on the members of the Wildwood City Fire Department to be out there supporting our community and youth in every way possible. We are eager for things to get back to normal as soon as possible.

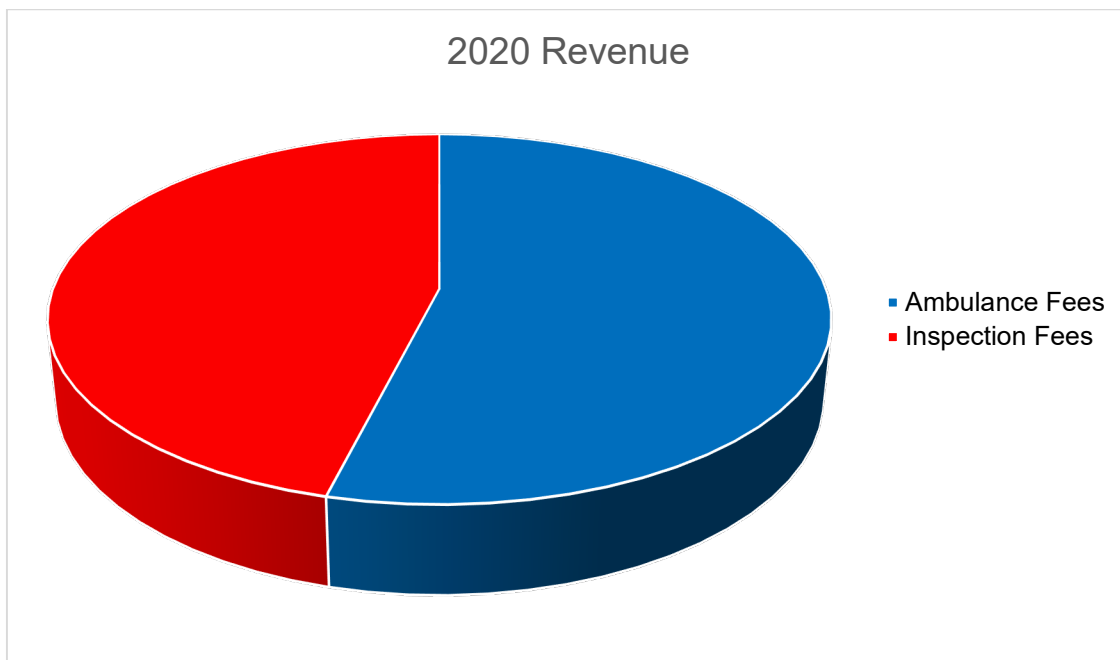


## **2020 Revenue**

The Wildwood City Fire Department offsets many of the costs associated with the services we provide through various fees and permits. The department contracts with a billing agency to administer the fee collection associated with ambulance services.

The fire prevention fees are collected “in-house” with our administrative support staff located in Fire Headquarters.

In 2020 the Wildwood City Fire Department collected a total of **\$780,360.98**. This is a decrease of \$32,763.03 compared to 2019. This decrease is attributed to delayed payments of EMS billing during 2020.



Fire Safety & Housing Inspection:	\$369,261.11
Emergency Medical Services:	<u>\$411,099.87</u>

<b>Total Revenue for 2020:</b>	<b>\$780,360.98</b>
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## **Achievements: 2020**

- Purchased and placed in service an ASAP Medstat ATV EMS unit to be used for the many beach events held annually in the City of Wildwood.
- Took delivery of and placed in service the new Rescue Co. 3 apparatus purchased by Cape May County for the Cape May County Regional Urban Search & Rescue (R.U.S.T.) team.
- Applied and awarded Assistance to Firefighters Grant (AFG) funding for the purchase of powered stretchers for our four BLS ambulances. This grant was for a total of \$107,558.00 with only a 5% local cost share.
- Applied and awarded Assistance to Firefighters Grant (AFG)-COVID-19 Supplemental funding for the purchase of COVID-19 related personal protective equipment including respirators, reusable protective suits, gloves, and eye protection. This grant was for a total of \$17,283.90 with only a 5% local cost share.
- Participated in the Wildwood Middle School after-school program and lead a fitness program to students to increase character development in the community. Suspended in March due to the pandemic.
- Established a strength training club as part of an overall wellness/fitness program.
- Continued participation in the Cape May County Rescue Task Force working group and finalized policy to be officially adopted in early 2021.
- Continued increased presence of our Honor Guard at various community events as much as possible.
- Acquired at no-cost, a rigid hull zodiac boat for the CMC R.U.S.T. Team from the Wildwood Crest Fire Dept. that will be housed in the City of Wildwood.
- Hosted the 4<sup>th</sup> Annual Wildwood Fire Department 9/11 Memorial Stair Climb. Although held virtually, due to the pandemic the event raised over \$5,000 for the Tunnel to Towers Foundation.

## **Goals/Objectives: 2021**

- Aggressively pursue any and all grant funding opportunities to continue to expand our mission capabilities.
- Apply for Assistance to Firefighters Grant (AFG) funds to purchase new all-band portable radios for all of our personnel.
- Apply for a Staffing for Adequate Fire and Emergency Response (SAFER) grant to continue to fund the Department's Volunteer Duty Crew program. This allows our department to attempt to maintain minimum staffing on our first due apparatus to all fire incidents.
- Implement new ESO Fire Reporting software for recording National Fire Incident (NFIRS) data.
- Implement a comprehensive pre-planning program utilizing new software, ESO Properties to increase pre-fire and emergency intelligence for all personnel.
- Implement new Fire Officer Development program for all personnel.
- Implement a Firefighter Cancer Prevention Program within the department.
- Conduct in-house certification and training courses including Fire Officer 1 and Fire Official.
- Continue all of our community outreach programs including the Adopt-A-School program.

## **A Final Word**

The Wildwood City Fire Department is dedicated to serving the residents, visitors and community of the City of Wildwood.

The Fire Department continues to explore methods to enhance and improve our services. We always welcome comments from our citizens.

For additional information on the department and the services we provide please visit our social media outlets:



**City of Wildwood Website:**

**<http://wildwoodnj.org/wp/>**



**Department Website:**

**<http://wildwoodfirerescue.com/>**



**[@TheShoreHouse38](#)**



**[https://www.facebook.com/WildwoodCityFD/?ref=aymt\\_homepage\\_panel](https://www.facebook.com/WildwoodCityFD/?ref=aymt_homepage_panel)**



**Instagram**

**[@wildwoodfiredept.](#)**



## **Contact Information**

### **Administration:**

Chief Ernie Troiano III - <a href="mailto:etroiano3@wildwoodnj.org">etroiano3@wildwoodnj.org</a>	609-846-2061
Deputy Chief Daniel Dunn - <a href="mailto:d.dunn@wildwoodnj.org">d.dunn@wildwoodnj.org</a>	609-846-2038
Mary Peer - <a href="mailto:mpeer@wildwoodnj.org">mpeer@wildwoodnj.org</a>	609-846-2028
Administrations Fax # -	609-522-4965

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### **Fire Prevention Bureau:**

Fire Official William Cripps - <a href="mailto:wcripps@wildwoodnj.org">wcripps@wildwoodnj.org</a>	609-846-2033
Fire Inspector Mark Allen - <a href="mailto:mallen@wildwoodnj.org">mallen@wildwoodnj.org</a>	609-846-2031
Kelly Sweger - <a href="mailto:ksweger@wildwoodnj.org">ksweger@wildwoodnj.org</a>	609-846-2030

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### **Fire Stations:**

Headquarters Phone (non-emergency) -	609-522-1110
A Platoon - Captain Robert Feltwell - B Platoon - Captain Matt Johnson - C Platoon - Captain James Grauel - D Platoon - Captain Aldo Sacco -	<a href="mailto:rfeltwell@wildwoodnj.org">rfeltwell@wildwoodnj.org</a> <a href="mailto:mjohnson@wildwoodnj.org">mjohnson@wildwoodnj.org</a> <a href="mailto:jgrauel@wildwoodnj.org">jgrauel@wildwoodnj.org</a> <a href="mailto:asacco@wildwoodnj.org">asacco@wildwoodnj.org</a>
Headquarters Fax # -	609-729-7206
Station 3-1 - (4310 Washington Avenue)	609-522-0005
Station 3-2 - (111 E. Pine Ave.)	609-522-2654